Attorney's Docket No.: 12587-020001 / 01330-00/US

Applicant: Stephen F. Dull et al.

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Amendments to the Claims:

This listing of claims replaces all prior versions and listings of claims in the application:

Listing of Claims:

1. (Previously Presented) A method of measuring the strength of a consumer experience with a brand, the method comprising:

receiving at least conjoint survey data concerning the consumer experience with the brand;

processing at least the conjoint survey data to produce marketing analytics; and presenting the marketing analytics in at least one of a plurality of selectable forms to allow a user to make a decision regarding the brand.

- 2. (Original) The method of claim 1 further comprising receiving at least one of a traditional survey data, company profitability data, market share data, consumer behavioral data and product catalog data.
- 3. (Original) The method of claim 1 wherein the marketing analytics are displayed in a form specified by a user.
- 4. (Original) The method of claim 1 further comprising updating the conjoint survey data at predetermined intervals.
- 5. (Original) The method of claim 1 wherein a presentation engine is used to provide a variety of display choices to a user.

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6. (Original) The method of claim 1 further comprising generating simulation data using the marketing analytics.

- 7. (Original) The method of claim 1 wherein the marketing analytics include at least one of a utility analytic, a trend analytic, an attribute importance analytic, a competitive advantages and opportunities analytic, and an improvement opportunities analytic.
- 8. (Previously Presented) A system for providing marketing decision support, the system comprising:

a memory; and

a processor coupled to the memory, wherein the processor is configured to:

receive data including at least conjoint survey data concerning consumer experience with a brand,

process the data to produce marketing analytics, and

present the marketing analytics in at least one of a plurality of selectable forms so that a user can make a decision.

- 9. (Original) The apparatus of claim 8 wherein the data received by the processor further includes at least one of a traditional survey data, company profitability data, market share data, consumer behavioral data and product catalog data.
- 10. (Original) The apparatus of claim 8 wherein the processor is configured to display marketing analytics in a form specified by a user.
- 11. (Original) The apparatus of claim 8 wherein the processor is further configured to update the conjoint survey data at predetermined intervals.

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- 12 (Original) The apparatus of claim 8 further comprising a presentation engine associated with the processor for providing a variety of display choices to a user.
- 13. (Original) The apparatus of claim 8 further comprising a presentation engine associated with the processor for generating simulation data using the marketing analytics.
- 14. (Original) The apparatus of claim 8 wherein the marketing analytics include at least one of a utility analytic, a trend analytic, an attribute importance analytic, a competitive advantages and opportunities analytic, and an improvement opportunities analytic.
- 15. (Previously Presented) A system for providing marketing decision support, the system comprising a computer-readable medium that stores executable instructions for causing a computer system to:

process data including at least conjoint survey data concerning consumer experience with a brand; and

present the marketing analytics in at least one of a plurality of selectable forms so that a user can make a decision.

- 16. (Original) The article of claim 15 further comprising instructions for causing the computer to process data including at least one of a traditional survey data, company profitability data, market share data, consumer behavioral data and product catalog data.
- 17. (Original) The article of claim 15 further comprising instructions for causing the computer to display the marketing analytics in a form specified by a user.
- 18. (Original) The article of claim 15 further comprising instructions for causing the computer to update the conjoint survey data at predetermined intervals.

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- 19. (Original) The article of claim 15 further comprising instructions for causing the computer to process the marketing analytics using a presentation engine to provide a variety of display choices to a user.
- 20. (Original) The article of claim 15 further comprising instructions for causing the computer to generate simulation data using the marketing analytics.
- 21. (Original) The article of claim 15 wherein the marketing analytics include at least one of a utility analytic, a trend analytic, an attribute importance analytic, a competitive advantages and opportunities analytic, and an improvement opportunities analytic.
- 22. (Previously Presented) A method of measuring the strength of a consumer experience with a brand, the method comprising:

accessing a system that is configured to process marketing analytics and provide a variety of selectable display choices, wherein the marketing analytics are based on at least conjoint survey data concerning the consumer experience with the brand;

selecting a display choice; and viewing the marketing analytics in response to the selection...

- 23. (Original) The method of claim 22 comprising accessing the system over a network.
- 24. (Original) The method of claim 22 further comprising requesting the system to perform simulations based on the marketing analytics.
- 25. (Original) The method of claim 22 wherein the marketing analytics include at least one of a utility analytic, a trend analytic, an attribute importance analytic, a competitive advantages and opportunities analytic, and an improvement opportunities analytic.

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26. (Previously Presented) A system for providing marketing decision support, the system comprising:

a memory; and

a processor coupled to the memory, wherein the processor is configured to:

access a system that is configured to process marketing analytics and provide a variety of selectable display choices, wherein the marketing analytics are based on conjoint survey data concerning consumer experience with a brand,

provide a selection of display choices, and display the marketing analytics in response to the selection.

- 27. (Original) The apparatus of claim 26 wherein the processor is configured to access the system over a network.
- 28. (Original) The apparatus of claim 26 wherein the processor is configured to request a simulation based on the marketing analytics.
- 29. (Original) The apparatus of claim 26 wherein the marketing analytics includes at least one of a utility analytic, a trend analytic, an attribute importance analytic, a competitive advantages and opportunities analytic, and an improvement opportunities analytic.
- (Previously Presented) A system for providing marketing decision support, the 30. system comprising a computer-readable medium that stores executable instructions for causing a computer system to:

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access a system that is configured to process marketing analytics and provide a variety of selectable display choices, wherein the marketing analytics are based on at least conjoint survey data concerning consumer experience with a brand:

provide a selection of display choices; and display the marketing analytics in response to the selection.

- 31. (Original) The article of claim 30 further comprising instructions for causing the computer to access the system over a network.
- 32. (Original) The article of claim 30 further comprising instructions for causing the computer to request simulations based on the marketing analytics.
- 33. (Original) The article of claim 30 wherein the marketing analytics include at least one of a utility analytic, a trend analytic, an attribute importance analytic, a competitive advantages and opportunities analytic, and an improvement opportunities analytic.
- 34. (Previously Presented) A tool for providing marketing decision support, the tool comprising:

an analytic engine for processing at least conjoint survey data regarding at least one brand and for grouping the processed data according to a plurality of marketing analytics; and a presentation engine for displaying the marketing analytics based on a user selection.

- 35. (Original) The tool of claim 34, wherein the presentation engine is utilized to perform simulations based on at least one marketing analytic.
- 36. (Original) The tool of claim 34, wherein the marketing analytics include at least one of a utility analytic, a trend analytic, an attribute importance analytic, a competitive advantages and opportunities analytic, and an improvement opportunities analytic.

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- 37. (Original) The tool of claim 34 wherein the analytic engine processes at least one of traditional survey data, company profitability data, market share data, consumer behavioral data and product catalog data.
- 38. (Previously Presented) The method of claim 1 wherein receiving at least conjoint survey data concerning consumer experience with a brand includes utility information.
- 39. (Previously Presented) The method of claim 1 wherein presenting the marketing analytics in at least one of a plurality of selectable forms includes allowing a user to measure the strength of the consumer experience with the brand and to make a decision regarding the brand.
- 40. (Previously Presented) The method of claim 1 wherein the marketing analytics relate to quantitative marketing information.
- 41. (Previously Presented) The method of claim 1 wherein processing at least the conjoint survey data to produce marketing analytics includes calculating a total utility analytic.
- 42. (Previously Presented) The method of claim 1 wherein receiving at least conjoint survey data concerning consumer experience with a brand is performed in real-time.
- 43. (Previously Presented) The apparatus of claim 8 wherein the processor is configured to receive at least conjoint survey data concerning consumer experience with a brand including utility information.
- 44. (Previously Presented) The apparatus of claim 8 wherein the processor is configured to present the marketing analytics in at least one of a plurality of selectable forms to

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allow a user to measure the strength of the consumer experience with the brand and to make a decision regarding the brand.

- 45. (Previously Presented) The apparatus of claim 8 wherein the processor is configured to present the marketing analytics, the marketing analytics relating to quantitative marketing information.
- 46. (Previously Presented) The apparatus of claim 8 wherein the processor is configured to process the at least the conjoint survey data to calculate a total utility analytic.
- 47. (Previously Presented) The apparatus of claim 8 wherein the processor is configured to receive at least conjoint survey data concerning consumer experience with a brand is in real-time.
- 48. (Previously Presented) The article of claim 15 wherein the computer-readable medium stores executable instructions for causing the computer system to process the at least conjoint survey data concerning consumer experience with a brand includes utility information.
- 49. (Previously Presented) The article of claim 15 wherein the computer-readable medium stores executable instructions for causing the computer system to present the marketing analytics in at least one of a plurality of selectable forms to allow a user to measure the strength of the consumer experience with the brand and to make a decision regarding the brand.
- 50. (Previously Presented) The article of claim 15 wherein the computer-readable medium stores executable instructions for causing the computer system to present the marketing analytics, the marketing analytics relating to quantitative marketing information.

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- 51. (Previously Presented) The article of claim 15 wherein the computer-readable medium stores executable instructions for causing the computer system to calculate a total utility analytic.
- 52. (Previously Presented) The article of claim 15 wherein the computer-readable medium stores executable instructions for causing the computer system to process the least conjoint survey data concerning consumer experience with a brand in real-time.
- 53. (New) The method of claim 41 wherein calculating a total utility analytic includes:

calculating a utility value for a product, and dividing the utility value by the number of respondents.

- 54. (New) The method of claim 53 wherein calculating a utility value for a product includes summing the values the respondents places on each attribute of the product.
- 55. (New) The method of claim 41 wherein calculating a total utility analytic includes calculating a first total utility analytic for a first product and calculating a second total utility analytic for a second product and comparing the first total utility analytic to the second total utility analytic.
- 56. (New) The method of claim 42, wherein receiving at least conjoint survey data concerning consumer experience with a brand is performed in real-time includes receiving conjoint survey data based on questions that have been adapted based on previous responses.
- 57. (New) The method of claim 38 wherein the utility information includes information based on a value a respondent placed on an attribute of the brand.